

Questionnaire

Dear Customer,

thank you for your inquiry. In order to register you as a new customer and to process your inquiry, we would like to ask you to fill in the attached registration form and send it back to below email address. Thank you in advance.

eMail: support@yaskawa.eu

Your Yaskawa CaseNo.:

Request for

On-site service

Spare Parts

Repair

Machine Breakdown?

Customer Address

Company Name with Legal Form

Name

Street

P.O. Box

Postal Code

Place

Country

A

Intra-community deliveries according to § 6a UStG require a successful validation of customer's Value Added Tax Identification Number (VAT ID)

Value Added Tax Identification Number Vat ID

Customer Address = Delivery Address

Machine Location / Machine Details

Company Name with Legal Form

Street

Postal Code

Place

Country

Machine Manufacturer

Machine Type \ Type of Application

Serial Number

Application Controller

B

Failure Description

Unit Type (YASKAWA Type Plate)

Serial Number*

Which Alarm is indicated?

When does the alarm occur?

How often does the alarm occur?

Did you take some action before contacting us?

*Instead of serial number, a picture of the type plate can be sent as attached in your E-Mail.

B

Additional Information / Remarks

Purpose of product

According to Act (EC) 428/2009 (Dual Use), this Export Control Documentation is required.

Product Description

Address of installation location

Purpose of product

Composition of product

Position in company

Military purpose

Yes

No

Nuclear purpose

Yes

No

C

Date, Place

Your Yaskawa Case No.